

# PUBLIC IMPACT

# IN THE HOME

## PI.1.01 - Number of Accidental Dwelling Fires (ADF)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	24	29	25	18	23	23	25	25	29	27	28	19
<b>2022</b>	<b>19</b>	<b>23</b>	<b>22</b>	<b>21</b>	<b>22</b>	<b>29</b>	<b>22</b>	<b>20</b>	<b>22</b>			
Status	B	B	B	R	G	R	B	B	B			
Cumulative												
Prev 5 year	24	53	77	96	119	142	167	192	221	248	276	295
<b>2022</b>	<b>19</b>	<b>42</b>	<b>64</b>	<b>85</b>	<b>107</b>	<b>136</b>	<b>158</b>	<b>178</b>	<b>200</b>			
Status	B	B	B	B	G	G	G	G	G			

B	<10%
G	Within 10%
A	>10%
R	>20%

What is good
Less is better

Description	Number of dwelling fires where the cause of the fire was recorded as accidental
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.1.01</b>

## PI.1.02 - Number of Serious ADFs

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	8	9	8	6	7	7	7	8	8	9	8	8
<b>2022</b>	<b>6</b>	<b>4</b>	<b>10</b>	<b>9</b>	<b>7</b>	<b>17</b>	<b>6</b>	<b>8</b>	<b>6</b>			
Status	B	B	A	R	G	R	G	G	B			
Cumulative												
Prev 5 year	8	17	25	31	38	45	52	60	68	78	86	94
<b>2022</b>	<b>6</b>	<b>10</b>	<b>20</b>	<b>29</b>	<b>36</b>	<b>53</b>	<b>59</b>	<b>67</b>	<b>73</b>			
Status	B	B	G	G	G	G	G	G	G			

B	<20%
G	Within 20%
A	>20%
R	>30%

What is good
Less is better

Description	Accidental dwelling fires where the fire spread from the item that first ignited
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.1.02</b>

## PI.1.03 - ADFs - Fire Related Fatalities

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	0.4	0.2	0.4	0	0	0	0.4	0	0	0.2	0	0.2
<b>2022</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>			
Status	G	G	G	G	A	G	G	G	G			
Cumulative												
Prev 5 year	0.4	0.6	1.0	1.0	1.0	1.0	1.4	1.4	1.4	1.6	1.6	1.8
<b>2022</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>			
Status	G	G	G	G	A	A	A	A	A			

B	
G	0
A	>0 a year
R	>3 a year

What is good
Less is better

Description	Number of fire related fatalities recorded at accidental dwelling fires
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Actual (low numbers)
Reference	<b>PI.1.03</b>

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## PI.1.04 - ADFs - Serious Fire Related Injuries

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	0.0	0.0	0.4	0.2	0.6	0.2	0	0	0.6	0.6	0	0.2
<b>2022</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>			
Status	<b>G</b>	<b>G</b>	<b>G</b>	<b>A</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>			
Cumulative												
Prev 5 year	0.0	0.0	0.4	0.6	1.2	1.4	1.4	1.4	2	2.6	2.6	2.8
<b>2022</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>			
Status	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>			

<b>B</b>	
<b>G</b>	<3 a year
<b>A</b>	>2 a year
<b>R</b>	>4 a year
What is good	
Less is better	

Description	Number of serious fire related injuries recorded at accidental dwelling fires
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Actual (low numbers)
Reference	<b>PI.1.04</b>

## PI.1.05 - False alarms in the home

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	88	98	96	112	120	110	118	103	94.4	81.6	88	82.4
<b>2022</b>	<b>100</b>	<b>100</b>	<b>99</b>	<b>114</b>	<b>117</b>	<b>123</b>	<b>117</b>	<b>91</b>	<b>142</b>			
Status	<b>R</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>R</b>	<b>G</b>	<b>B</b>	<b>R</b>			
Cumulative												
Prev 5 year	88	186	282	394	514	624	741	844	938	1020	1108	1190
<b>2022</b>	<b>100</b>	<b>200</b>	<b>299</b>	<b>413</b>	<b>530</b>	<b>653</b>	<b>770</b>	<b>861</b>	<b>1003</b>			
Status	<b>R</b>	<b>A</b>	<b>A</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>A</b>			

<b>B</b>	<5%
<b>G</b>	Within 5%
<b>A</b>	>5%
<b>R</b>	>10%
What is good	
Less is better	

Description	Incidents attended in the home, that were recorded as a false alarm
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.1.05</b>

## PI.1.06 - Deliberate dwelling fires

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	2.2	0.6	1.4	3.0	2.0	0.4	2	1.6	1.2	1.4	1.4	0.8
<b>2022</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>6</b>	<b>3</b>	<b>0</b>			
Status	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>R</b>	<b>A</b>	<b>B</b>			
Cumulative												
Prev 5 year	2.2	2.8	4.2	7.2	9.2	9.6	11.6	13.2	14.4	15.8	17.2	18.0
<b>2022</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>5</b>	<b>11</b>	<b>14</b>	<b>14</b>			
Status	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>			

<b>B</b>	<2 per month
<b>G</b>	2 per month
<b>A</b>	>2 per month
<b>R</b>	>4 per month
What is good	
Less is better	

Description	Dwelling fires (primary) started deliberately by someone other than owner/occupant
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Actual number of incidents
Reference	<b>PI.1.06</b>

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## PI.1.07 - Deliberate Secondary Fires (to own property)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	52.4	39.6	46.2	57.0	44.4	36.6	25.6	40.2	18.6	22.8	23.0	33.2
<b>2022</b>	<b>26</b>	<b>19</b>	<b>17</b>	<b>57</b>	<b>68</b>	<b>31</b>	<b>25</b>	<b>16</b>	<b>13</b>			
Status	B	B	B	G	R	B	G	B	B			
Cumulative												
Prev 5 year	52	92	138	195	240	276	302	342	361	383	406	440
<b>2022</b>	<b>26</b>	<b>45</b>	<b>62</b>	<b>119</b>	<b>187</b>	<b>218</b>	<b>243</b>	<b>259</b>	<b>272</b>			
Status	B	B	B	B	B	B	B	B	B			

B	<5%
G	Within 5%
A	>5%
R	>10%

What is good
Less is better

Description	Secondary fires attended where the fire was started by the owner deliberately
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.1.07</b>

## PI.1.08 - Dwelling fires - Cause Not known

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	2.0	1.6	1.0	0.8	0.4	2.4	1	1	1	1.2	1	1.6
<b>2022</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>4</b>	<b>1</b>	<b>1</b>			
Status	B	G	G	G	G	G	R	G	G			
Cumulative												
Prev 5 year	2.0	3.6	4.6	5.4	5.8	8.2	9.2	10.2	11.2	12.4	13.4	15.0
<b>2022</b>	<b>0</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>7</b>	<b>11</b>	<b>12</b>	<b>13</b>			
Status	B	B	G	G	G	G	G	G	G			

B	<1 per month
G	1-2 per month
A	>2 per month
R	>3 per month

What is good
Less is better

Description	Number of dwelling fires where the cause was recorded as not known
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Actual (low numbers)
Reference	<b>PI.1.08</b>

## PI.1.09 - Fire & Wellness Visits

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Target	300	300	300	300	300	300	300	300	300	300	300	300
<b>2022</b>	<b>89</b>	<b>119</b>	<b>82</b>	<b>127</b>	<b>158</b>	<b>157</b>	<b>156</b>	<b>130</b>	<b>176</b>			
Status	R	R	R	R	R	R	R	R	R			
Cumulative												
Target	300	600	900	1200	1500	1800	2100	2400	2700	3000	3300	3600
<b>2022</b>	<b>89</b>	<b>208</b>	<b>290</b>	<b>417</b>	<b>575</b>	<b>732</b>	<b>888</b>	<b>1018</b>	<b>1194</b>			
Status	R	R	R	R	R	R	R	R	R			

B	> 10%
G	Within 10%
A	< 10%
R	< 20%

What is good
More is better

Description	Number of fire & wellness visits completed successfully
Owner	Prevention
Data source	PRMS
Pattern	Monthly
Comparison	Aspirational Target
Reference	<b>PI.1.09</b>

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## PI.1.10 - Fire & Wellness Visits - Vulnerable

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%
Monthly 2022	72%	81%	82%	90%	91%	87%	87%	82%	93%			
Monthly Status	G	B	B	B	B	B	B	B	B			
Cumulative Target	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%
Cumulative 2022	72%	77%	78%	82%	84%	85%	85%	85%	86%			
Cumulative Status	G	G	G	B	B	B	B	B	B			

B	>80%
G	>70%
A	>59%
R	<60%

What is good
Higher is better

Description	% of successful fire & wellness visits that involved a vulnerable person
Owner	Prevention
Data source	PRMS

Pattern	Monthly
Comparison	Target
Reference	PI.1.10

**PI.2.01 - Non-domestic Fires - Primary**

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	18.0	17.8	17.2	17.2	16.2	15.2	18	14.4	13.2	16	11.6	15.4
<b>2022</b>	<b>16</b>	<b>24</b>	<b>14</b>	<b>38</b>	<b>23</b>	<b>9</b>	<b>17</b>	<b>21</b>	<b>19</b>			
Status	B	R	B	R	R	B	G	R	R			
Cumulative												
Prev 5 year	18	36	53	70	86	102	120	134	147	163	175	190
<b>2022</b>	<b>16</b>	<b>40</b>	<b>54</b>	<b>92</b>	<b>115</b>	<b>124</b>	<b>141</b>	<b>162</b>	<b>181</b>			
Status	B	A	G	R	R	R	R	R	R			

B	<10%
G	Within 10%
A	>10%
R	>20%

What is good
Less is better

Description	Number of primary fires recorded at non-domestic properties
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.2.01</b>

**PI.2.02 - Non-domestic Fires - Primary - Serious**

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	10.6	8.2	8.0	9	8.2	6.2	6.8	6.8	6.6	5.4	5.2	6.4
<b>2022</b>	<b>6</b>	<b>9</b>	<b>7</b>	<b>23</b>	<b>12</b>	<b>6</b>	<b>5</b>	<b>4</b>	<b>10</b>			
Status	B	G	B	R	R	G	B	B	R			
Cumulative												
Prev 5 year	10.6	18.8	26.8	35.8	44.0	50.2	57.0	63.8	70.4	75.8	81.0	87.4
<b>2022</b>	<b>6</b>	<b>15</b>	<b>22</b>	<b>45</b>	<b>57</b>	<b>63</b>	<b>68</b>	<b>72</b>	<b>82</b>			
Status	B	B	B	R	R	R	A	A	A			

B	<10%
G	Within 10%
A	>10%
R	>20%

What is good
Less is better

Description	Primary fires recorded at non-domestic properties which spread from item of origin
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.2.02</b>

**PI.2.03 - Non-domestic Fires - Fire related fatalities**

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	0	0	0	0	0	0	0	0	0	0	0	0
<b>2022</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>			
Status	G	G	G	G	G	G	G	G	G			
Cumulative												
Prev 5 year	0	0	0	0	0	0	0	0	0	0	0	0
<b>2022</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>			
Status	G	G	G	G	G	G	G	G	G			

B	
G	0
A	
R	>0

What is good
Less is better

Description	Fire related fatalities recorded at non-domestic property fires
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Actual (low numbers)
Reference	<b>PI.2.03</b>

**PI.2.04 - Non-domestic Fires - Fire related injuries - Serious**

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	0.0	0.2	0.0	0.2	0.0	0.0	0.2	0.0	0.0	0.2	0.0	0.0
<b>2022</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>			
Status	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>			
Cumulative												
Prev 5 year	0.0	0.2	0.2	0.4	0.4	0.4	0.6	0.6	0.6	0.8	0.8	0.8
<b>2022</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>			
Status	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>			

<b>B</b>	
<b>G</b>	0
<b>A</b>	1
<b>R</b>	>1

What is good	
Less is better	

Description	Serious fire related injuries recorded at non-domestic property fires
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Actual - Low numbers
Reference	<b>PI.2.04</b>

**PI.2.05 - Non-domestic Primary Fires - Deliberate**

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	3.0	2.8	2.8	4	3.8	2	3.8	1.6	3.6	2.8	2.2	3
<b>2022</b>	<b>6</b>	<b>6</b>	<b>5</b>	<b>12</b>	<b>13</b>	<b>4</b>	<b>5</b>	<b>8</b>	<b>4</b>			
Status	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>A</b>			
Cumulative												
Prev 5 year	3.0	5.8	8.6	12.6	16.4	18.4	22.2	23.8	27.4	30.2	32.4	35.4
<b>2022</b>	<b>6</b>	<b>12</b>	<b>17</b>	<b>29</b>	<b>42</b>	<b>46</b>	<b>51</b>	<b>59</b>	<b>63</b>			
Status	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>

<b>B</b>	<10%
<b>G</b>	Within 10%
<b>A</b>	>10%
<b>R</b>	>20%

What is good	
Less is better	

Description	Non domestic building fires started deliberately by someone other than owner/occupant
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.2.05</b>

**PI.2.06 - Non-domestic Fires - Primary Fire - Not known**

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	1.4	1.2	1.8	1	0.6	1.8	1	0.4	0	1	0.6	1.2
<b>2022</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>			
Status	<b>A</b>	<b>G</b>	<b>G</b>	<b>R</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>			
Cumulative												
Prev 5 year	1.4	2.6	4.4	5.4	6.0	7.8	8.8	9.2	9.2	10.2	10.8	12.0
<b>2022</b>	<b>3</b>	<b>4</b>	<b>4</b>	<b>9</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>14</b>			
Status	<b>A</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>			

<b>B</b>	
<b>G</b>	<3 per month
<b>A</b>	3 per month
<b>R</b>	>3 per month

What is good	
Less is better	

Description	Non domestic building fires where the cause recorded as not known
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Actual - Low numbers
Reference	<b>PI.2.06</b>

# PUBLIC IMPACT

# AT WORK

## PI.2.07 - Non-domestic property false alarms

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	112	128	125	149	142	152	155	147	137	138	121	117
<b>2022</b>	<b>111</b>	<b>125</b>	<b>113</b>	<b>133</b>	<b>136</b>	<b>140</b>	<b>146</b>	<b>114</b>	<b>162</b>			
Status	G	G	G	B	G	G	G	B	A			
Cumulative												
Prev 5 year	111.6	240	365	513	655	807	962	1109	1245	1383	1504	1621
<b>2022</b>	<b>111</b>	<b>236</b>	<b>349</b>	<b>482</b>	<b>618</b>	<b>758</b>	<b>904</b>	<b>1018</b>	<b>1180</b>			
Status	G	G	G	G	G	G	G	G	G			

B	<10%
G	Within 10%
A	>10%
R	>20%

What is good
Less is better

Description	Incidents recorded as a false alarm at non-domestic properties
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.2.07</b>

## PI.2.08 - Fire safety audits completed

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Target	20	20	20	20	20	20	20	20	20	20	20	20
<b>2022</b>	<b>10</b>	<b>32</b>	<b>27</b>	<b>29</b>	<b>23</b>	<b>32</b>	<b>19</b>	<b>28</b>	<b>23</b>			
Status	R	B	G	G	G	B	A	G	G			
Cumulative												
Target	20	40	60	80	100	120	140	160	180	200	220	240
<b>2022</b>	<b>10</b>	<b>42</b>	<b>69</b>	<b>98</b>	<b>121</b>	<b>153</b>	<b>172</b>	<b>200</b>	<b>223</b>			
Status	R	G	G	G	G	G	G	G	G			

B	>29 Per month
G	>19 Per month
A	<20 Per month
R	<11 Per month

What is good
Higher is better

Description	No of Fire Safety Audits completed
Owner	Protection
Data source	PRMS
Pattern	Monthly
Comparison	Target
Reference	<b>PI.2.08</b>

# PUBLIC IMPACT

# TRAVEL

## PI.3.01 - Road Traffic Collisions (RTC)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	37.6	44.2	48.0	45.4	44.6	46.6	50	51.6	48.6	46.2	39.4	41.2
<b>2022</b>	<b>34</b>	<b>34</b>	<b>41</b>	<b>52</b>	<b>48</b>	<b>55</b>	<b>48</b>	<b>64</b>	<b>59</b>			
Status	<b>G</b>	<b>B</b>	<b>B</b>	<b>A</b>	<b>G</b>	<b>A</b>	<b>G</b>	<b>R</b>	<b>R</b>			
Cumulative												
Prev 5 year	38	82	130	175	220	266	316	368	417	463	502	543
<b>2022</b>	<b>34</b>	<b>68</b>	<b>109</b>	<b>161</b>	<b>209</b>	<b>264</b>	<b>312</b>	<b>376</b>	<b>435</b>			
Status	<b>G</b>	<b>B</b>	<b>B</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>			

<b>B</b>	<10%
<b>G</b>	Within 10%
<b>A</b>	>10%
<b>R</b>	>20%

What is good
Less is better

Description	Number of Road Traffic Collisions attended
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.3.01</b>

## PI.3.02 - RTC Fatalities

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	1.6	1.6	1.2	0.2	4.2	0.6	0.6	0.8	1	1.2	0.6	0.4
<b>2022</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>0</b>			
Status	<b>G</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>G</b>	<b>G</b>	<b>A</b>	<b>A</b>	<b>B</b>			
Cumulative												
Prev 5 year	1.6	3.2	4.4	4.6	8.8	9.4	10.0	10.8	11.8	13.0	13.6	14.0
<b>2022</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>7</b>	<b>7</b>			
Status	<b>G</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>			

<b>B</b>	<1 per month
<b>G</b>	1 per month
<b>A</b>	>1 per month
<b>R</b>	>2 per month

What is good
Less is better

Description	Number of fatalities recorded at RTCs attended within Buckinghamshire & Milton Keynes
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Actual (low numbers)
Reference	<b>PI.3.02</b>

## PI.3.03 - RTC Injuries - Serious

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	5.6	8.4	9.2	4	7.4	5.4	7	9.2	3.2	9.2	6.8	4.8
<b>2022</b>	<b>6</b>	<b>10</b>	<b>12</b>	<b>11</b>	<b>13</b>	<b>6</b>	<b>6</b>	<b>5</b>	<b>8</b>			
Status	<b>G</b>	<b>A</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>A</b>	<b>B</b>	<b>B</b>	<b>R</b>			
Cumulative												
Prev 5 year	5.6	14.0	23.2	27.2	34.6	40.0	47.0	56.2	59.4	68.6	75.4	80.2
<b>2022</b>	<b>6</b>	<b>16</b>	<b>28</b>	<b>39</b>	<b>52</b>	<b>58</b>	<b>64</b>	<b>69</b>	<b>77</b>			
Status	<b>G</b>	<b>A</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>			

<b>B</b>	<10%
<b>G</b>	Within 10%
<b>A</b>	>10%
<b>R</b>	>20%

What is good
Less is better

Description	Number of serious injuries recorded at Road Traffic Collisions
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.3.03</b>



# PUBLIC IMPACT

# TRAVEL

## PI.3.04 - RTC Injuries - Slight

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	19.0	26.0	22.8	23.4	22	20.8	22.6	23.6	18.6	20.4	20	15.4
<b>2022</b>	<b>9</b>	<b>11</b>	<b>12</b>	<b>17</b>	<b>14</b>	<b>21</b>	<b>8</b>	<b>21</b>	<b>14</b>			
Status	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>G</b>	<b>B</b>	<b>B</b>	<b>B</b>			
Cumulative												
Prev 5 year	19	45	68	91	113	134	157	180	199	219	239	255
<b>2022</b>	<b>9</b>	<b>20</b>	<b>32</b>	<b>49</b>	<b>63</b>	<b>84</b>	<b>92</b>	<b>113</b>	<b>127</b>			
Status	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>			

<b>B</b>	<10%
<b>G</b>	Within 10%
<b>A</b>	>10%
<b>R</b>	>20%
What is good	
Less is better	

Description	Number of slight injuries recorded at Road Traffic Collisions
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.3.04</b>

# PUBLIC IMPACT

# IN THE COMMUNITY

## PI.3.05 - Deliberate Secondary Fires

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	43.6	36.4	42.0	49.6	45	41.6	25.2	20.6	13.8	14.2	17	21.6
<b>2022</b>	<b>39</b>	<b>41</b>	<b>36</b>	<b>82</b>	<b>96</b>	<b>27</b>	<b>33</b>	<b>19</b>	<b>15</b>			
Status	B	A	B	R	R	B	R	G	G			
Cumulative												
Prev 5 year	44	80	122	172	217	258	283	304	318	332	349	371
<b>2022</b>	<b>39</b>	<b>80</b>	<b>116</b>	<b>198</b>	<b>294</b>	<b>321</b>	<b>354</b>	<b>373</b>	<b>388</b>			
Status	B	G	G	A	R	R	R	R	R			

B	<10%
G	Within 10%
A	>10%
R	>20%

What is good	
Less is better	

Description	Number of secondary fires that were deliberately started by somebody that wasn't the owner
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.3.05</b>

## PI.3.06 - Deliberate Primary Fires

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	16.4	14.2	19.6	20	17	16.6	15.2	10.4	12.2	11.4	9.6	12.8
<b>2022</b>	<b>16</b>	<b>21</b>	<b>15</b>	<b>31</b>	<b>42</b>	<b>12</b>	<b>16</b>	<b>21</b>	<b>7</b>			
Status	G	R	B	R	R	B	G	R	B			
Cumulative												
Prev 5 year	16	31	50	70	87	104	119	129	142	153	163	175
<b>2022</b>	<b>16</b>	<b>37</b>	<b>52</b>	<b>83</b>	<b>125</b>	<b>137</b>	<b>153</b>	<b>174</b>	<b>181</b>			
Status	G	R	G	A	R	R	R	R	R			

B	<10%
G	Within 10%
A	>10%
R	>20%

What is good	
Less is better	

Description	Number of primary fires that were deliberately started by somebody that wasn't the owner
Owner	Response
Data source	BFRS IRS
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>PI.3.06</b>

# RESPONSE

# INCIDENTS

## R.1.01 - Total number of incidents

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Prev 5 year	581	599	621	695	657	627	590	577	542	512	498	529
Monthly <b>2022</b>	<b>568</b>	<b>599</b>	<b>568</b>	<b>864</b>	<b>880</b>	<b>626</b>	<b>622</b>	<b>543</b>	<b>700</b>			
Monthly Status	<b>G</b>	<b>G</b>	<b>B</b>	<b>R</b>	<b>R</b>	<b>G</b>	<b>A</b>	<b>B</b>	<b>R</b>			
Cumulative Prev 5 year	581	1180	1801	2496	3153	3780	4370	4947	5488	6000	6499	7028
Cumulative <b>2022</b>	<b>568</b>	<b>1167</b>	<b>1735</b>	<b>2599</b>	<b>3479</b>	<b>4105</b>	<b>4727</b>	<b>5270</b>	<b>5970</b>			
Cumulative Status	<b>G</b>	<b>G</b>	<b>B</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>			

<b>B</b>	<2.51%
<b>G</b>	Within 2.5%
<b>A</b>	>2.51%
<b>R</b>	>10%

Description	Total number of incidents attended within Bucks and MK (excluding co-res)
Owner	Response
Data source	BFRS IRS

What is good
For monitoring only

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.1.01</b>

## R.1.02 - Co-Responder Incidents

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Prev 5 year	53.6	55.0	53.4	64.6	62.4	73.8	58	61.8	76.2	70	59.6	60.2
Monthly <b>2022</b>	<b>67</b>	<b>63</b>	<b>66</b>	<b>61</b>	<b>64</b>	<b>35</b>	<b>56</b>	<b>43</b>	<b>42</b>			
Monthly Status	<b>A</b>	<b>G</b>	<b>A</b>	<b>G</b>	<b>G</b>	<b>B</b>	<b>G</b>	<b>B</b>	<b>B</b>			
Cumulative Prev 5 year	53.6	108.6	162.0	226.6	289.0	362.8	420.8	482.6	558.8	628.8	688.4	748.6
Cumulative <b>2022</b>	<b>67</b>	<b>130</b>	<b>196</b>	<b>257</b>	<b>321</b>	<b>356</b>	<b>412</b>	<b>455</b>	<b>497</b>			
Cumulative Status	<b>A</b>	<b>G</b>	<b>A</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>			

<b>B</b>	<20%
<b>G</b>	Within 20%
<b>A</b>	>20%
<b>R</b>	>30%

Description	Number of co-responder incidents attended by BFRS staff in MK and Bucks
Owner	Response
Data source	BFRS IRS

What is good
For monitoring only

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.1.02</b>

## R.1.03 - Effecting Entry/exit incidents attended

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Prev 5 year	15.6	15.4	13.4	14.8	16.0	14.4	16.4	16.8	22.8	15.2	22.2	19.8
Monthly <b>2022</b>	<b>18</b>	<b>24</b>	<b>19</b>	<b>8</b>	<b>19</b>	<b>24</b>	<b>23</b>	<b>25</b>	<b>26</b>			
Monthly Status	<b>R</b>	<b>R</b>	<b>R</b>	<b>B</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>			
Cumulative Prev 5 year	16	31	44	59	75	90	106	123	146	161	183	203
Cumulative <b>2022</b>	<b>18</b>	<b>42</b>	<b>61</b>	<b>69</b>	<b>88</b>	<b>112</b>	<b>135</b>	<b>160</b>	<b>186</b>			
Cumulative Status	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>			

<b>B</b>	<2.51%
<b>G</b>	Within 2.5%
<b>A</b>	>2.51%
<b>R</b>	>10%

Description	Number of effecting entry/exit incidents attended
Owner	Response
Data source	BFRS IRS

What is good
For monitoring only

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.1.03</b>

# RESPONSE

# INCIDENTS

## R.01.04 - Average attendance time to all incidents

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Prev 5 year	08:20	08:22	09:04	08:33	08:32	08:33	08:36	08:36	08:33	08:20	08:15	08:31
Monthly 2022	<b>08:40</b>	<b>08:33</b>	<b>08:47</b>	<b>09:47</b>	<b>09:39</b>	<b>09:13</b>	<b>09:01</b>	<b>09:04</b>	<b>09:19</b>			
Monthly Status	<b>A</b>	<b>G</b>	<b>B</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>A</b>	<b>A</b>	<b>R</b>			
Cumulative Prev 5 year	08:20	08:22	08:36	08:36	08:35	08:35	08:35	08:35	08:35	08:34	08:32	08:32
Cumulative 2022	<b>08:40</b>	<b>08:36</b>	<b>08:39</b>	<b>09:02</b>	<b>09:11</b>	<b>09:12</b>	<b>09:10</b>	<b>09:10</b>	<b>09:11</b>			
Cumulative Status	<b>A</b>	<b>A</b>	<b>G</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>			

<b>B</b>	<10 Sec
<b>G</b>	Within 10 sec
<b>A</b>	>10 Sec
<b>R</b>	>30 seconds

Description	Average attendance time to incidents attended (excluding co-res)
Owner	Response
Data source	BFRS IRS

What is good	
Quicker is better	

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.1.04</b>

## R.01.05 - Average attendance time to Accidental Dwelling Fires

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Prev 5 year	07:33	07:52	07:55	08:11	07:45	07:46	08:26	08:24	07:36	08:39	08:00	08:09
Monthly 2022	<b>09:51</b>	<b>07:49</b>	<b>07:09</b>	<b>09:16</b>	<b>09:13</b>	<b>10:14</b>	<b>08:34</b>	<b>07:18</b>	<b>07:28</b>			
Monthly Status	<b>R</b>	<b>G</b>	<b>B</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>G</b>	<b>B</b>	<b>G</b>			
Cumulative Prev 5 year	07:33	07:43	07:47	07:52	07:50	07:49	07:55	07:59	07:56	08:00	08:00	08:01
Cumulative 2022	<b>09:51</b>	<b>08:44</b>	<b>08:11</b>	<b>08:27</b>	<b>08:37</b>	<b>08:58</b>	<b>08:54</b>	<b>08:43</b>	<b>08:35</b>			
Cumulative Status	<b>R</b>	<b>R</b>	<b>A</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>			

<b>B</b>	<10 Sec
<b>G</b>	Within 10 Sec
<b>A</b>	>10 Sec
<b>R</b>	>30 seconds

Description	Average attendance time to Accidental Dwelling Fires
Owner	Response
Data source	BFRS IRS

What is good	
Quicker is better	

Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.1.05</b>

# RESPONSE

# RESPONSE MODEL

## R.2.01 - Availability - Wholetime

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	-	-	-	-	-	-	-	-	-	-	-	-
Monthly 2022	91.2%	94.4%	91.8%	89.3%	84.7%	87.2%	85.8%	89.4%	82.5%			
Monthly Status	R	R	R	R	R	R	R	R	R			
Cumulative Target	-	-	-	-	-	-	-	-	-	-	-	-
Cumulative 2022	91.2%	92.8%	92.5%	91.7%	90.3%	89.8%	89.2%	89.2%	88.5%			
Cumulative Status	R	R	R	R	R	R	R	R	R			

B	99% - 99.9%
G	98% - 98.9%
A	96% - 97.9%
R	<96%

What is good	
Higher is better	

Description	Availability of wholetime appliances (impacted by both crew and appliances)
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	<b>R.2.01</b>

## R.2.02 - Availability - On-Call

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	-	-	-	-	-	-	-	-	-	-	-	-
Monthly 2022	5.4%	10.1%	7.9%	9.1%	5.8%	6.7%	6.9%	6.5%	2.4%			
Monthly Status	R	R	R	R	R	R	R	R	R			
Cumulative Target	-	-	-	-	-	-	-	-	-	-	-	-
Cumulative 2022	5.4%	7.8%	7.8%	8.1%	7.7%	7.5%	7.4%	7.3%	6.8%			
Cumulative Status	R	R	R	R	R	R	R	R	R			

B	>59%
G	>29%
A	> 16%
R	< 17%

What is good	
Higher is better	

Description	Availability of On-Call appliances (impacted by both crew and appliances)
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	<b>R.2.02</b>

## R.2.03 - Wholetime (WT) - response model

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Day Target	12	12	12	12	12	12	12	12	12	12	12	12
Day 2022	10.8	11.09	10.8	10.35	9.8	10.03	9.74	10.43	9.58			
Day Status	A	G	A	A	R	A	R	A	R			
Night Target	12	12	12	12	12	12	12	12	12	12	12	12
Night 2022	11.69	11.38	11.33	11.26	10.65	11.1	10.87	11.23	10.42			
Night Status	G	G	G	G	A	G	A	G	A			

B	
G	>11
A	>10
R	<10

What is good	
Higher is better	

Description	The average number of WT pumps available at the beginning of the shift, per month.
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	<b>R.2.03</b>

# RESPONSE

# RESPONSE MODEL

## R.2.04 - On-Call - response model

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Day												
Prev 5 year	3	3	3	3	3	3	3	3	3	3	3	3
2022	0.2	0.35	0.2	0.55	0.16	0.3	0.23	0.23	0.32			
Status	R	R	R	R	R	R	R	R	R			
Night												
Prev 5 year	3	3	3	3	3	3	3	3	3			
2022	1.07	1.9	1.47	1.55	0.74	1.06	10.6	0.8	0.13			
Status	R	R	R	R	R	R	R	R	R			

B	>5
G	>3
A	>2
R	<2

What is good	
Higher is better	

Description	The average number of on-call pumps available at the beginning of the shift, per month
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	<b>R.2.04</b>

## R.2.05 - Over the border mobilisation into BFRS

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	115	124	136	161	137	129	125	120	110	102	92	107
2022	130	163	118	436	358	194	198	157	223			
Status	A	R	B	R	R	R	R	R	R			
Cumulative												
Prev 5 year	115	239	375	536	673	802	928	1048	1158	1260	1352	1459
2022	130	293	411	847	1205	1399	1597	1754	1977			
Status	A	R	G	R	R	R	R	R	R			

B	<10%
G	Within 10%
A	>10%
R	>20%

What is good	
For monitoring only	

Description	Number of appliance mobilisations into BFRS grounds
Owner	Response
Data source	Vision (TVFC)
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.2.05</b>

## R.2.06 - Over the border mobilisation out of BFRS

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	43	47	47	61	59	43	49	32	52	42	36	39
2022	51	58	48	97	77	37	52	29	39			
Status	B	G	G	B	B	A	G	G	R			
Cumulative												
Prev 5 year	43.2	90	137	198	256	299	349	381	433	475	511	549
2022	51	109	157	254	331	368	420	449	488			
Status	B	G	B	B	B	B	B	B	G			

B	>10%
G	Within 10%
A	<10%
R	<20%

What is good	
For monitoring only	

Description	Number of appliance mobilisations out of BFRS grounds
Owner	Response
Data source	Vision (TVFC)
Pattern	Monthly
Comparison	Previous five year average
Reference	<b>R.2.06</b>

# RESPONSE

# OPS RESILIENCE

## R.3.01 - % Maintenance of competencies completed

	Q1	Q2	Q3	Q4
Quarterly Target	95%	96%	97%	98%
Actual	65%	52%	61%	
Status	R	R	R	

B	>98%
G	>94%
A	>89%
R	<90%

What is good  
Higher is better

Description	Percentage of maintenance of competencies completed
Owner	Operational Training
Data source	HEAT
Pattern	Quarterly
Comparison	Target Figures
Reference	<b>R.3.01</b>

## R.3.02 - Hydrant - (Work in Progress)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Prev 5 year												
2022												
Status												
Cumulative Prev 5 year												
2022												
Status												

B	
G	
A	
R	

What is good  
Higher is better

Description	
Owner	
Data source	SC Capture
Pattern	Monthly
Comparison	Target Figures
Reference	<b>R.3.02</b>

## R.3.03 - Site Specific Risk Information (SSRI) high-risk sites completion rate

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Lvl 4 Total	28	27	29	29	29	29	29	29	29			
Overdue	8	5	5	6	6	6	4	3	3			
Status	R	A	A	R	R	R	A	A	A			

B	
G	>90%
A	80-89%
R	<80%

What is good  
Higher is better

Description	Site Specific Risk Information (SSRI) for high-risk sites updated in accordance with current risk review process.
Owner	
Data source	
Pattern	Monthly
Comparison	Target Figures
Reference	<b>R.3.03</b>

# GREAT PLACE TO WORK

# PEOPLE

## GP.1.01 - Actual v's Establishment - Wholetime

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	280	280	300	300	300	300	300	300	300			
Monthly 2022	278	275	272	262	255	256	254	268	268			
Monthly Status	G	G	A	R	R	R	R	R	R			
Cumulative Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cumulative 2022	99.3%	98.8%	95.9%	93.7%	91.9%	90.8%	89.9%	89.8%	89.8%			
Cumulative Status	G	G	G	A	A	A	R	R	R			

B	>100%
G	> 94.9%
A	< 95%
R	< 90%

What is good
Nearest Target

Description	Total number of people in Wholetime roles v's budgeted establishment
Owner	HR
Data source	ITrent
Pattern	Monthly
Comparison	Against target
Reference	GP.1.01

## GP.1.02 - Actual v's Establishment - On-Call

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target (FTE)	96	96	96	96	96	96	96	96	96			
Monthly 2022 (FTE)	65.3	63.9	62.5	62.4	62.0	62.4	64.3	64.3	64.2			
Monthly Status	R	R	R	R	R	R	R	R	R			
Cumulative Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cumulative 2022	68%	67%	67%	66%	66%	66%	66%	66%	66%			
Cumulative Status	R	R	R	R	R	R	R	R	R			

B	>100%
G	> 94.9%
A	< 95%
R	< 90%

What is good
Nearest Target

Description	Total number of people in On-Call roles v's budgeted(FTE) establishment
Owner	HR
Data source	iTrent
Pattern	Monthly
Comparison	Against target
Reference	GP.1.02

## GP.1.03 - Actual v's Establishment - Support

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	133	133	133	133	133	133	133	133	133			
Monthly 2022	121	120	119	119	123	121	124	123	124			
Monthly Status	A	A	R	R	A	A	A	A	A			
Cumulative Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Cumulative 2022	91%	91%	90%	90%	91%	91%	91%	91%	91%			
Cumulative Status	A	A	A	A	A	A	A	A	A			

B	>100%
G	> 94.9%
A	< 95%
R	< 90%

What is good
Nearest Target

Description	Total number of people in Support roles v's budgeted establishment
Owner	HR
Data source	iTrent
Pattern	Monthly
Comparison	Against target
Reference	GP.1.03



# GREAT PLACE TO WORK

# PEOPLE

## GP.1.04 - % Staff turnover

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%
Monthly 2022	1.2%	1.4%	2.4%	1.8%	0.6%	2.0%	1.3%	0.7%	1.1%			
Monthly Status	A	A	R	A	G	R	A	G	A			
YTD Average Prev 5 year	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%	< 1%
YTD Average 2022	1.2%	1.3%	1.7%	1.7%	1.5%	1.6%	1.5%	1.4%	1.4%			
YTD Average Status	A	A	A	A	A	A	A	A	A			

B	
G	<1%
A	<2%
R	>1.9%
What is good	
Less is better	

Description	% of employees who leave the Service, expressed as a percentage of total workforce.
Owner	HR
Data source	iTrent
Pattern	Monthly
Comparison	Against target
Reference	GP.1.04

## GP.1.05 - % Absence (Work in Progress - Due Apr 2023)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Prev 5 year												
Monthly 2022												
Monthly Status												
Cumulative Prev 5 year												
Cumulative 2022												
Cumulative Status												

B	
G	
A	
R	
What is good	
Less is better	

Description	% of people absent, expressed as a percentage of total workforce
Owner	HR
Data source	iTrent
Pattern	Monthly
Comparison	Against target
Reference	GP.1.05

## GP.1.06 - Welfare & Support - EAP Calls

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Calls Prev 3 years	2.7	13.0	18.0	19.3	19.7	24.7	31.3	37.3	45.3	48.7	52.3	56.3
Calls 2022/2023	4	8	13	15	25	36	44	46	49			
Calls Status	G	G	G	G	G	G	G	G	G	-	-	-
Online Prev 3 years	11.3	17.7	24.0	32.0	42.0	75.0	98.3	117.3	130.3	145.7	156.0	160.0
Online 2022/2023	17	51	57	57	70	112	126	149	149			
Online Status	G	A	A	A	A	G	G	G	G	-	-	-

B	
G	Within 50%
A	
R	
What is good	
Monitor	

Description	Number of calls/online hits received by the Employee Assistance Programme (EAP)
Owner	HR
Data source	Health Assured
Pattern	Cumulative
Comparison	Previous 3 Years (average)
Reference	GP.1.06

# GREAT PLACE TO WORK

# PEOPLE

## GP.1.07 - Employee Engagement

	2017	2020	2022
Target	65%	65%	65%
<b>Actual</b>	<b>21%</b>	<b>32%</b>	<b>24%</b>
Status	<b>R</b>	<b>R</b>	<b>R</b>

<b>B</b>	>65%
<b>G</b>	55-65%
<b>A</b>	45-55%
<b>R</b>	<45%

What is good
Higher is better

Description	Most Effective employees are both highly engaged and enabled.
Owner	HR
Data source	Supplier Staff Survey reports
Pattern	Every other year
Comparison	Against target
Reference	<b>GP.1.07</b>

## GP.1.08 - Appraisal Completion

	17/18	18/19	19/20	20/21	21/22
Target	95%	95%	95%	95%	95%
<b>2022</b>	<b>65%</b>	<b>46%</b>	<b>52%</b>	<b>59%</b>	<b>61%</b>
Status	<b>A</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>

<b>B</b>	>95%
<b>G</b>	85-95%
<b>A</b>	65-84%
<b>R</b>	<65%

What is good
Higher is better

Description	The number of appraisals completed as at Sept of the year after v's the headcount
Owner	Organisational Development
Data source	iTrent
Pattern	Annually
Comparison	Against target
Reference	<b>GP.1.08</b>

## GP.1.09 - Completion of mandatory e-learning packages

	Q1	Q2	Q3
Target	95%	95%	95%
<b>2022/2023</b>	<b>27%</b>	<b>43%</b>	<b>37%</b>
Status	<b>R</b>	<b>R</b>	<b>R</b>

<b>B</b>	>95%
<b>G</b>	85-95%
<b>A</b>	65-84%
<b>R</b>	<65%

What is good
Higher is better

Description	% Completion of mandatory e-learning packages within each training year for all staff
Owner	Organisational Development
Data source	Heat
Pattern	Annually
Comparison	Against target
Reference	<b>GP.1.09</b>

**GREAT PLACE TO WORK**

**PEOPLE**

**GP.1.10 - Total number of Grievance/Discipline cases**

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
<b>In progress</b>												
2021/2022	1	4	0	3	1	1	0	3	2	1	2	1
<b>2022/2023</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>5</b>	<b>5</b>	<b>3</b>	<b>4</b>			
Status	<b>G</b>	<b>G</b>	<b>G</b>	<b>R</b>	<b>A</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>			
<b>Completed</b>												
2021/2022	0	0	1	1	0	1	5	3	2	1	2	1
<b>2022/2023</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>4</b>			
Status	<b>G</b>	<b>G</b>	<b>G</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>A</b>	<b>A</b>	<b>R</b>			

<b>B</b>	
<b>G</b>	<2 per month
<b>A</b>	2 per month
<b>R</b>	>2 per month
<b>What is good</b>	
Monitor	

Description	Total number of Grievance and Discipline cases in progress and completed each month
Owner	HR
Data source	
Pattern	Monthly
Comparison	Monitor
Reference	<b>GP.1.10</b>

# GREAT PLACE TO WORK

# HEALTH & SAFETY

## GP.2.01 - Injury Rate per 1,000

	Q1	Q2	Q3	Q4
Quarterly Prev 3 year	22.4	21.0	19.5	23.8
<b>2022</b>	<b>17.6</b>	<b>11.4</b>	<b>26.2</b>	
Status	<b>G</b>	<b>G</b>	<b>R</b>	

<b>B</b>	< 15
<b>G</b>	< 23
<b>A</b>	> 22
<b>R</b>	> 30

What is good
Less is better

Description	Employee Injury rate per 1,000
Owner	Health & Safety
Data source	H&S Reporting System
Pattern	Quarterly
Comparison	Previous three year average
Reference	<b>GP.2.01</b>

## GP.2.02 - Number of workplace reported accidents/injuries

	Q1	Q2	Q3	Q4
Quarterly Prev 3 year	11	10	9	11
<b>2022</b>	<b>8</b>	<b>5</b>	<b>12</b>	
Status	<b>G</b>	<b>G</b>	<b>A</b>	
Cumulative Prev 3 year	11	21	30	41
<b>2022</b>	<b>8</b>	<b>13</b>	<b>25</b>	
Status	<b>G</b>	<b>G</b>	<b>G</b>	

<b>B</b>	< 5 per qtr
<b>G</b>	< 11 per qtr
<b>A</b>	> 10 per qtr
<b>R</b>	> 15 per qtr

What is good
Less is better

Description	No of workplace reported accidents/injuries
Owner	Health & Safety
Data source	H&S Reporting System
Pattern	Quarterly
Comparison	Previous three year average
Reference	<b>GP.2.02</b>

## GP.2.03 - Number of near miss events

	Q1	Q2	Q3	Q4
Quarterly Prev 3 year	12	10	6	9
<b>2022</b>	<b>12</b>	<b>13</b>	<b>10</b>	
Status	<b>A</b>	<b>A</b>	<b>G</b>	
Cumulative Prev 3 year	12	22	28	37
<b>2022</b>	<b>12</b>	<b>25</b>	<b>35</b>	
Status	<b>A</b>	<b>A</b>	<b>A</b>	

<b>B</b>	< 5 per qtr
<b>G</b>	< 11 per qtr
<b>A</b>	> 10 per qtr
<b>R</b>	> 15 per qtr

What is good
Monitor

Description	Number of near miss events
Owner	Health & Safety
Data source	H&S Reporting System
Pattern	Quarterly
Comparison	Previous three year average
Reference	<b>GP.2.03</b>

# GREAT PLACE TO WORK

# HEALTH & SAFETY

## GP.2.04 - Number of vehicle accident reports

	Q1	Q2	Q3	Q4
Quarterly				
Prev 3 year	11	11	11	11
<b>2022</b>	<b>9</b>	<b>8</b>	<b>9</b>	
Status	<b>G</b>	<b>G</b>	<b>G</b>	
Cumulative				
Prev 3 year	11	22	33	44
<b>2022</b>	<b>9</b>	<b>17</b>	<b>26</b>	
Status	<b>G</b>	<b>G</b>	<b>G</b>	

<b>B</b>	< 7 per qtr
<b>G</b>	< 13 per qtr
<b>A</b>	> 12 per qtr
<b>R</b>	> 15 per qtr

What is good
Less is better

Description	Number of vehicle accident reports
Owner	Health & Safety
Data source	H&S Reporting System
Pattern	Quarterly
Comparison	Previous three year average
Reference	<b>GP.2.04</b>

## GP.2.05 - Number of staff who suffered RIDDOR reportable injuries at work

	Q1	Q2	Q3	Q4
Quarterly				
Prev 3 year	1	0	1	3
<b>2022</b>	<b>4</b>	<b>2</b>	<b>0</b>	
Status	<b>R</b>	<b>A</b>	<b>G</b>	
Cumulative				
Prev 3 year	1	1	2	5
<b>2022</b>	<b>4</b>	<b>6</b>	<b>6</b>	
Status	<b>R</b>	<b>R</b>	<b>A</b>	

<b>B</b>	
<b>G</b>	< 1 per qtr
<b>A</b>	=> 1 per qtr
<b>R</b>	=> 3 per qtr

What is good
Less is better

Description	Number of staff who suffered RIDDOR reportable injuries at work
Owner	Health & Safety
Data source	H&S Reporting System
Pattern	Quarterly
Comparison	Previous three year average
Reference	<b>GP.2.05</b>

## GP.2.06 - Verbal or physical attacks on a member of staff

	Q1	Q2	Q3	Q4
Quarterly				
Prev 3 year	0	0	1	1
<b>2022</b>	<b>1</b>	<b>1</b>	<b>2</b>	
Status	<b>A</b>	<b>A</b>	<b>A</b>	
Cumulative				
Prev 3 year	0	0	1	2
<b>2022</b>	<b>1</b>	<b>2</b>	<b>4</b>	
Status	<b>A</b>	<b>A</b>	<b>A</b>	

<b>B</b>	0
<b>G</b>	< 1 per qtr
<b>A</b>	=> 1 per qtr
<b>R</b>	> 2 per qtr

What is good
Less is better

Description	Number of incidents in which there was a verbal or physical attack on a member of staff
Owner	Health & Safety
Data source	H&S Reporting System
Pattern	Quarterly
Comparison	Previous three year average
Reference	<b>GP.2.06</b>

**GREAT PLACE TO WORK**

**HEALTH & SAFETY**

GP.2.07 - Number of equipment damage reports

		Q1	Q2	Q3	Q4
Quarterly	Prev 3 year	13	9	10	13
	<b>2022</b>	<b>15</b>	<b>18</b>	<b>8</b>	
	Status	<b>A</b>	<b>A</b>	<b>G</b>	
Cumulative	Prev 3 year	13	22	32	45
	<b>2022</b>	<b>15</b>	<b>33</b>	<b>41</b>	
	Status	<b>A</b>	<b>A</b>	<b>G</b>	

<b>B</b>	< 5 per qtr
<b>G</b>	< 15 per qtr
<b>A</b>	> 14 per qtr
<b>R</b>	> 20 per qtr
What is good	
Less is better	

Description	Number of equipment damage reports
Owner	Health & Safety
Data source	H&S Reporting System
Pattern	Quarterly
Comparison	Previous three year average
Reference	<b>GP.2.07</b>

## PUBLIC VALUE

## FINANCE

### PV.1.01 - Net Expenditure per person per year

	17/18	18/19	19/20	20/21	21/22	22/23
Annual Target	£36.22	!	!	!	!	
Annual Actual	<b>£32.84</b>	<b>£30.34</b>	<b>£33.80</b>	<b>£32.22</b>	<b>£33.17</b>	
Annual Status	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	

<b>B</b>	<5%
<b>G</b>	Within 5%
<b>A</b>	>5%
<b>R</b>	>10%

What is good	
Below national average	

Description	Net expenditure (excluding capital charges) per person living within Bucks and MK
Owner	Finance
Data source	BFRS Accounts

Pattern	Annual
Comparison	National Average
Reference	<b>PV.1.01</b>

### PV.1.02 - Firefighter costs per person per year

	17/18	18/19	19/20	20/21	21/22	22/23
Annual Target	£22.38	£23.10	£23.82	£25.22	!	
Annual Actual	<b>£18.06</b>	<b>£17.28</b>	<b>£20.08</b>	<b>£21.02</b>	<b>£21.36</b>	
Annual Status	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	<b>B</b>	

<b>B</b>	<5%
<b>G</b>	Within 5%
<b>A</b>	>5%
<b>R</b>	>10%

What is good	
Below national average	

Description	Spend on Firefighters per person living within Bucks and MK
Owner	Finance
Data source	Accounts/HMICFRS (avg.)

Pattern	Annually
Comparison	National Average
Reference	<b>PV.1.02</b>

### PV.1.03 - Firefighter costs as a % of net expenditure

	17/18	18/19	19/20	20/21	21/22	22/23
Annual Target	!	!	!	!	!	
Annual Actual	<b>55%</b>	<b>57%</b>	<b>59%</b>	<b>65%</b>	<b>64%</b>	
Annual Status	<b>A</b>	<b>A</b>	<b>A</b>	<b>G</b>	<b>G</b>	

<b>B</b>	> 70%
<b>G</b>	60% - 70%
<b>A</b>	50% - 59.9%
<b>R</b>	< 50%

What is good	
Higher is better	

Description	Percentage of total net expenditure that is spent on Firefighters
Owner	Finance
Data source	BFRS Accounts

Pattern	Annually
Comparison	Against thresholds
Reference	<b>PV.1.03</b>

# PUBLIC VALUE

# FINANCE

## PV.1.04 - Bank Costs (£)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 3 year	106k	102k	107k	107k	112k	110k	118k	108k	96k	47k	41k	73k
<b>2022</b>	<b>111k</b>	<b>101k</b>	<b>116k</b>	<b>113k</b>	<b>140k</b>	<b>136k</b>	<b>153k</b>	<b>137k</b>	<b>127k</b>			
Status	A	G	R	R	R	R	R	R	R			
Cumulative												
Prev 3 year	106k	209k	316k	422k	535k	644k	762k	870k	966k	1,013k	1,054k	1,128k
<b>2022</b>	<b>111k</b>	<b>212k</b>	<b>328k</b>	<b>441k</b>	<b>581k</b>	<b>717k</b>	<b>870k</b>	<b>1,006k</b>	<b>1,133k</b>			
Status	A	A	A	A	A	R	R	R	R			

B	
G	< 0%
A	> 0%
R	> 10%
What is good	
Less is better	

Description	The cost of Bank shifts
Owner	Response
Data source	BFRS Accounts
Pattern	Monthly
Comparison	Previous 3 year average
Reference	<b>PV.1.04</b>

## PV.1.05 - Fraud

	17/18	18/19	19/20	20/21	21/22	22/23
Annual						
Target	0	0	0	0	0	0
<b>Actual</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	
Status	G	G	G	G	G	

B	
G	0
A	
R	>0
What is good	
Zero fraud	

Description	The number of confirmed frauds
Owner	Finance
Data source	BFRS Accounts
Pattern	Annually
Comparison	Against targets
Reference	<b>PV.1.05</b>

## PV.1.06 - Capital Investment as a % of total expenditure

	17/18	18/19	19/20	20/21	21/22	22/23
Annual						
<b>2022</b>	<b>9%</b>	<b>5%</b>	<b>3%</b>	<b>4%</b>	<b>3%</b>	
Status	B	G	A	G	A	

B	>5%
G	4%-5%
A	3%-3.9%
R	<3%
What is good	
Monitor	

Description	Capital Investment as a % of total expenditure (excl. expenditure on Blue Light Hub)
Owner	Finance
Data source	BFRS Accounts
Pattern	Annually
Comparison	Monitor
Reference	<b>PV.1.06</b>



# PUBLIC VALUE

# COMPLIANCE

## PV.2.01 - Number of reportable data breaches

	17/18	18/19	19/20	20/21	21/22	22/23
Annual Target	0	0	0	0	0	0
Annual Actual	0	0	0	0	0	0
Annual Status	G	G	G	G	G	G

B	
G	0
A	
R	>0

What is good  
Less is better

Description	A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data
Owner	Legal and Governance
Data source	
Pattern	Annual
Comparison	
Reference	<b>PV.2.01</b>

## PV.2.02 - Subject access requests responded to within the statutory timescales

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Monthly 2022	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Monthly Status	G	G	G	G	G	G	G	G	G			

B	
G	100%
A	
R	< 100%

What is good

Description	Subject access requests responded to within the statutory timescales
Owner	Legal and Governance
Data source	
Pattern	Monthly
Comparison	Target
Reference	<b>PV.2.02</b>

## PV.2.03 - Percentage of FOI requests responded to within the statutory timescales

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Monthly Provided	86%	100%	100%	89%	78%	75%	100%	100%	100%			
Monthly Status	G	G	G	G	A	A	G	G	G			

B	
G	> 80%
A	> 70%
R	< 69%

What is good  
Higher is better

Description	Percentage of FOI requests responded to within the statutory timescales
Owner	Legal and Governance
Data source	
Pattern	Monthly
Comparison	Target
Reference	<b>PV.2.03</b>

**PUBLIC VALUE**

**COMPLIANCE**

PV.2.04 - % - Compliance with Standing Orders relating to Contracts

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>2022</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>			
Status	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>	<b>G</b>			

Monthly

<b>B</b>	N/A
<b>G</b>	95-100%
<b>A</b>	90-94%
<b>R</b>	<90*
What is good	
Higher is better	

Description	% of Expenditure that is compliant with the Authority's 'Standing Orders relating to Contracts (CSO)
Owner	Procurement
Data source	Expenditure Transparency Reports
Pattern	Monthly
Comparison	
Reference	<b>PV.2.04</b>

# PUBLIC VALUE

# ENGAGEMENT

## PV.3.01 - After the incident Survey - % of Respondents satisfied with the service provided

	17/18	18/19	19/20	20/21	21/22	
Domestic	Target	99%	99%	99%	99%	99%
	Actual	95%	98%	99%	98%	97%
	Status	G	G	G	G	G
Non-Dom	Target	99%	99%	99%	99%	99%
	Actual	99%	100%	100%	99%	99%
	Status	G	B	G	G	G

B	100%
G	95-99%
A	90-95%
R	<95%

What is good
Higher is better

Description	% of Respondents satisfied with the service provided after an incident
Owner	Legal & Governance
Data source	Post incident survey
Pattern	Annual
Comparison	Target
Reference	PV.3.01

## PV.3.02 - Compliments & Complaints

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Compliments	Prev 5 year											
	2022	2	0	1	0	1	1	0	1	0		
	Status	-	-	-	-	-	-	-	-	-	-	-
Complaints	Prev 5 year											
	2022	4	2	2	0	2	4	0	3	0		
	Status	R	A	A	G	A	R	G	R	G		

B	
G	<1
A	<3
R	>2

What is good
Monitor

Description	Number of compliments and complaints received each Month
Owner	Legal & Governance
Data source	Legal & Governance
Pattern	Monthly
Comparison	Monitor
Reference	PV.3.02

## PV.3.03 - Social Media (number of followers)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Instagram	2021/2022												
	2022/2023												
	Status												
Facebook	2021/2022	4492	4644	4800	4989	5099	5127	5275	5299	5346	5374	5485	5544
	2022/2023	5625	5719	5772	5897	6758	6994	7133	7182	7214			
	Status	B	B	B	B	B	B	B	B	B			

B	> 5%
G	Within 5%
A	< 5%
R	< 10%

What is good
Higher is better

Description	
Owner	Marketing & Comms
Data source	BFRS Social Media
Pattern	Monthly
Comparison	Previous year
Reference	PV.3.03

PV.4.01 - Service Desk Response

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Monthly 2022	98.1%	96.4%	95.3%	95.8%	92.7%	97.6%	97.1%	96.3%	97.2%			
Monthly Status	B	G	G	G	G	G	G	G	G			
Cumulative Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Cumulative 2022	98.1%	97.2%	96.5%	96.3%	95.6%	96.0%	96.1%	96.2%	96.3%			
Cumulative Status	B	G	G	G	G	G	G	G	G			

B	> 98%
G	> 94.9%
A	> 92.9%
R	< 93%

What is good
Higher is better

Description	The % of ICT Helpdesk tickets responded to with SLA.
Owner	ICT
Data source	Vivantio
Pattern	Monthly
Comparison	Target
Reference	PV.4.01

PV.4.02 - Network Uptime (work in progress)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Prev 5 year												
Monthly 2022												
Monthly Status												
Cumulative Prev 5 year												
Cumulative 2022												
Cumulative Status												

B	
G	
A	
R	

What is good

Description	
Owner	ICT
Data source	
Pattern	
Comparison	
Reference	PV.4.02

# PUBLIC VALUE

# PORTFOLIO MANAGEMENT OFFICE

## PV.5.01 - Internal Audit - Overdue actions

	Feb-21	Jun-21	Oct-21	Feb-22	Jun-22	Sep-22
Number						
Target	!	!	!	!	!	!
Actual	5	4	18	12	21	29
Status	-	-	-	-	-	-
%						
Target	15%	15%	15%	15%	15%	15%
Actual	14%	7%	29%	19%	22%	30%
Status	A	G	R	A	R	R

B	<5%
G	5%-9.9%
A	10%-20%
R	>20%

What is good	
Less is better	

Description	Number of overdue audits following an internal audit
Owner	PMO
Data source	Audit Providers - (BC)
Pattern	3 times a year
Comparison	Target
Reference	<b>PV.5.01</b>

## PV.5.02 - Projects in progress

	Q1	Q2	Q3	Q4
Quarterly				
2022	15	15	13	
Status	G	G	G	

B	
G	
A	
R	

What is good	
Monitor	

Description	The number of projects the Service has in progress (Excluding Property projects)
Owner	PMO
Data source	
Pattern	Quarterly
Comparison	Monitor
Reference	<b>PV.5.02</b>

## PV.5.02 - Projects off track

	Q1	Q2	Q3	Q4
Quarterly				
Target	5%	5%	5%	5%
2022	0	0	0	
Status	G	G	G	

B	
G	
A	
R	

What is good	
Less is better	

Description	The number of projects the Service have deemed to be a red status (Excluding Property projects)
Owner	PMO
Data source	
Pattern	Quarterly
Comparison	Target
Reference	<b>PV.5.03</b>

**PUBLIC VALUE**

**ENVIRONMENT**

PV.6.01 - Carbon emissions - (Work in progress)

		Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly	Prev 5 year												
	<b>2022</b>												
	Status												
Cumulative	Prev 5 year												
	<b>2022</b>												
	Status												

<b>B</b>	
<b>G</b>	
<b>A</b>	
<b>R</b>	

Description	
Owner	
Data source	
Pattern	
Comparison	
Reference	<b>PV.6.01</b>

What is good

PV.6.02 - Recycling - (Work in progress)

		Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly	Prev 5 year												
	<b>2022</b>												
	Status												
Cumulative	Prev 5 year												
	<b>2022</b>												
	Status												

<b>B</b>	
<b>G</b>	
<b>A</b>	
<b>R</b>	

Description	
Owner	
Data source	
Pattern	
Comparison	
Reference	<b>PV.6.02</b>

What is good